

..... YOU'VE BEEN HOSPITALIZED
NOW WHAT?



- Must be admitted to hospital as inpatient (or treated in an observation unit, if outlined in your policy).
- File the claim within **120 days*** of the hospital discharge. * *Timeframe differs in certain states - refer to your policy*

OBTAIN A CLAIM FORM!



Call:
888-575-8246



Download:
www.YourLifeSecure.com
Login to Policyholder Portal;
Go to "How to File a Claim"

GATHER INFORMATION

Simply complete the claim form as instructed and return it back to LifeSecure with one of the following:



- A copy of the **UB-04 Uniform Billing Form**, which can be provided to you by the servicing hospital.

— OR —

- If the hospital will not provide you with a UB-04 Form, we will accept an **itemization of services**. The itemization of services must include diagnosis(es), name of hospital, the hospital's Tax identification Number (TIN), and whether the stay is being billed as inpatient or observation.

SUBMIT YOUR CLAIM



Send Electronically:
Login to Policyholder Portal
(select "Policyholders" from the login menu)
and click on the "Submit Claim Documents" button.



Fax:
877-226-7315



Mail:
LifeSecure Insurance Company
ATTN: Claims Department
P.O. Box 0042
New Hudson, MI 48165-0042

IMPORTANT INFORMATION:

- You do not need to wait until you have received the UB-04 form to begin sending your claim.
- If all claims forms and other paperwork are filled out completely and there are no outstanding issues, claims will be processed in most cases within 15 business days. *Missing or incorrect information could cause delays.*
- Refer to your actual Hospital Indemnity/Hospital Recovery insurance policy or certificate for more complete language regarding benefit eligibility and the overall claims process.